

Step-By-Step Recommended Computer Settings

1. www.java.com
 - a. Once on the home page, select “Verify Installation” link. A new page will pop up and you will need to select the large green “Verify Installation” button. The software will check your computer and let you know if you have the latest version. If you do not, please download the free version.
2. www.adobe.com/products/flashplayer
 - a. Be sure and de-select the installation of the Yahoo! Toolbar on this feature. You want to install Flash Player 9.
3. Please open your Internet Explorer. Click on Tools and then on Internet Options.
 - a. Click the Security tab. Click Trusted Sites and then Add Sites.
 - b. Enter the following addresses:
 - i. <https://www.stdbonline.com>
 - ii. <https://bao.esri.com>
4. Please open your Internet Explorer. Click on Tools and then on Internet Options.
 - a. Click the General tab. Click Delete.
 - b. Once the Delete page, click Delete Cookies and Delete Temporary Internet Files.
5. Click the Start button, Settings, Control Panel.
 - a. Click Add/Remove Programs
 - b. Remove Google Toolbar
 - i. STDBonline will not run with a Google Toolbar installed
6. If you are using AOL, please close it and use true Internet Explorer
7. Please turn off Pop-Up Blocker